the **BUGG AFTER SCHOOL** FREQUENTLY ASKED QUESTIONS

How much does it cost & how do I register? Parents are encouraged to register online at YMCATriangle.org. If parents are having trouble feel free to contact our Customer Service team (Customer.Service@YMCATriangle.org or 919-719-9989) or visit the SE Raleigh YMCA Welcome Center (1436 Rock Quarry Road). Payment is made through a bank draft, and the cost is **\$48/per 5-day week and \$40/ per 4-day week**. Applications for financial assistance are also available online. This price is only for students who attend Bugg Magnet Elementary.

Where is after school located and when does after school operate? Monday - Friday, school dismissal to 6 p.m.

Where is after school located? Bugg Magnet Elementary School, 825 Cooper Road

What happens if I'm late to pick up? Parents arriving after 6:00 p.m. will be issued a late fee of \$5 for parents arriving prior to 6:10 p.m. and \$1 for every minute thereafter.

How does pick-up work? From 3:40 - 5:30 p.m., please stay in your car and call our After School Office Phone at 919-815-6545. We will meet you outside with your student. From 5:30 - 6 p.m. we run Rides Out, a curb-side pickup for your convenience where we will escort your child to your car. Rides Out is located in the carpool loop. Parents must present a pick-up card (provided at registration) or an ID as a safety precaution. At registration, you can also place additional friends on your approved pick-up list to help us ensure the safety of your child.

What safety measures are now being taken? We take daily health screens and temperatures of all staff and students each day. All staff and students are required to wear masks while inside and while outside if social distancing cannot be maintained.

How are children divided into groups? We separate groups (that we call huddles) by grade level. Children will participate in age-appropriate activities with other students their age but may also be around students are older and/or younger. Each huddle is staffed at a 1:12 ratio to ensure student supervision and safety.

What will my child do on a typical day? We offer a wide range of activities to engage our students. Daily activities include assemblies, snack time, homework, and various activities. Each week, your child will have a chance to participate in skill building activities (such as clinics and sports leagues), group activities and more.

Do you provide homework help? We run our Homework Club "H-Club" Monday – Thursday from 4:00 – 4:45 p.m. During this time, all students are able to complete their homework in a quiet environment with staff able to assist students as needed (not one-on-one tutoring). If you are interested in your child attending Homework Club, please check your Monday email for details.

Do you provide snack? Unfortunately, we do not provide snack for our students.. We will have snack time in the beginning of our day, so be sure to pack a healthy snack for your child to eat during this time.

How do you manage medications? We are able to administer both daily and emergency medications. Please bring all medications in their original containers to us on the first day of school along with a medication form. Medication forms will be provided or can be found on our website.

What happens when there is bad weather? For the safety of our staff and children during thunderstorms, all participants will remain inside. We ask that when coming to pick your child up during these times, you walk inside to get them and safely escort them to your car. On days when snow is anticipated, the YMCA follows decisions made by WCPSS. If school is cancelled or dismissed early, our after school program will also be closed. Please see our website for a more detailed Inclement Weather Policy.

Contact Information:

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